

## OUR INTEGRATED SUSTAINABLE QUALITY POLICY

As Vonresort Hotels, our domestic and foreign guests; Aware of its responsibility towards the environment, employees and society by serving the needs of accommodation, rest, food and beverage, sports and entertainment purposes, believing in continuous development and in line with the Integrated Sustainable Quality Policy in its activities;

- We comply with all national and international laws, regulations, standards, legislative regulations and customer requirements.
- We take and implement the necessary measures to protect our guests and employees from possible injuries and illnesses and to provide good working conditions.
- In order to ensure the correct use of natural resources, we give priority to local, environmental and efficient purchasing issues by following technological developments and making practices accordingly during purchasing processes.
- In order to protect the environment and ensure the necessity of sustainable tourism, we determine our impacts on the environment, we control the negative effects and pollutants (carbon footprint, wastes, chemicals) and possible hazards.
- We try to ensure that our environmental awareness and social responsibilities are adopted not only by our employees, but also by our guests, suppliers, subcontractors and authorized authorities. We contribute to the production of environmental protection and social responsibility projects by collaborating with local governments, supplier companies and non-governmental organizations.
- We share all the work we do with our employees, guests, suppliers and the local community.
- We take all necessary measures to increase local employment, protect and enrich natural life at our locations. We share with our employees and the public all our activities to reduce climate diversity, protect biodiversity and ecosystem, protect and promote cultural heritage, and protect our environment.
- We provide trainings about environment, human rights, children's rights, disadvantaged human rights, providing accessibility for all individuals, women's rights and for women and children to live and grow safely, employee and guest safety awareness for sustainable tourism.
- We protect the rights, secrets and personal information of our employees. We provide safe and healthy working conditions and accommodation opportunity.
- We contribute to regional tourism by presenting historical and cultural events in the region to our guests.
- We carry out all our activities by applying the environment and sustainability, food safety, occupational health and safety, guest safety and energy management system. We

We are committed.